



July 28, 2021

Dear Blossom Hill families and guardians,

Since our last correspondence, our guidelines for visitation have changed based on the Governor's recommendations for ICF facilities. Unfortunately, we are no longer able to offer indoor visitation at any of our Blossom Hill facilities. You may still visit your loved one outdoors or take your loved ones offsite. To schedule a visit, you must:

- schedule your visit 48 hours in advance;
- schedule your visit with the nurse on duty;
- follow company protocol of having your temperature taken, answer health screening questions, and be assessed by the nurse on duty;
- complete Blossom Hill's Risk Assessment upon arrival or before you arrive;
- only visit for 1 hour max (please be on time);
- and remain in designated outdoor areas in each house.

You may also schedule a virtual visit at any time with the nurse on duty. Again, please remember that these guidelines are subject to change as we get more information on a daily basis.

Center Ridge House Main Number: (440) 892-2042
Blossom / Haven House Main Number: (440) 652-6749
Parma House Main Number: (440) 884-0220

Sincerely,

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